

The Volvo Group is one of the leading suppliers of commercial transport solutions providing products such as trucks, buses and construction equipment with customers in more than 180 countries.

"It was an easy implementation following our previous service provider. The billing we receive from Box-it Central is simpler and easy to understand, and Contract Management is excellent. In short, they do what they say they will do."

Wendy Clarke,
UK Facilities Manager,
Volvo



The background

Volvo's head office for the UK is based in Warwick where it handles sales, aftermarket support and back office functions, as well as finance and real estate. It is at this location that Volvo's UK Facilities Management team is based, with responsibility for head office FM as well as its multiple service centres throughout the UK.

Inevitably, there is a necessity to manage considerable volumes of paper documents. A regular and reliable secure destruction service is required by Volvo's head office to manage its end-of-life documentation.

The solution:

In August 2013, Volvo enlisted Box-it Central's mobile destruction service to securely shred its obsolete documents on-site. Each week, or as required, Box-it Central's shredding lorry is driven to Volvo's Warwick Head Office, where authorised personnel have the reassurance of overseeing all document destruction from the convenience of their own premises.

This helps to reduce the amount of paperwork that is stored on-site, meaning space can be utilised more effectively. Staff can witness first-hand the secure destruction of any sensitive information.

As Box-it Central is based locally, it also gives Volvo more freedom to make special requests. These could be changes to schedules or requests for additional shredding. The close proximity between Box-it Central and Volvo means this can be arranged without any inconvenience or delay.

Volvo is very satisfied with the service it receives from Box-it Central finding it easy to set up, reliable and considers it to be reasonably priced. They have been impressed with the Box-it team, describing them as "friendly, efficient and nothing is too much trouble."

Box-it Central's mobile shredding service is ideal for situations where maximum security is required. It operates in full compliance with BS EN 15713:2009 for Secure Destruction of Confidential Material.

Paper is accepted in boxes, bags or shredding sacks. All shredding is completed on clients' premises before the fully tracked vehicle returns to base. The shredding is then emptied into a secure unit ready to be baled and recycled. Certificates of Destruction are issued at the end of the process.

Unlike other shredding services, Box-it Central charges by the box or sack, rather than by the minute which makes it very price competitive within the document destruction marketplace.

Find out more

Freephone 0800 22 07 07